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CONSUMER ALERT

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Fraudulent Text Messages and Phone Calls Target Credit Union Members

Payette River Community Credit Union contacted the Idaho Department of Finance when one of their employees received a text message requesting credit union account information. The text message said, "Dear credit union member we regret to inform you that we had to lock your bank account. To restore your bank account please call #647-827-2796."

In a separate incident a Payette River Community Credit Union member reported a phone call that stated her credit union credit card had been locked and requested personal information to fix the problem. Both the fraudulent text messages and phone calls do not state a specific institution so they could be used against any credit union. Do not divulge any personal or confidential information in text messages or phone calls just because the caller states that they represent a financial institution. These communications are not originated by Payette River Community Credit Union or any other Idaho chartered credit union! Credit union members are encouraged to contact their personal financial institution to report any text messages, phone calls, or e-mails that request personal or confidential information.

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Department of Finance Press Releases and other information can be found on the Internet via the worldwide web at <http://finance.idaho.gov> and may be obtained by contacting the Department at (208) 332-8000 or Idaho toll-free at 1-888-346-3378.