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CONSUMER ALERT

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Idaho First Bank E-Mails and Text Messages are Fraudulent

Boise, Idaho ...Gavin Gee, director of the Idaho Department of Finance, issued a warning to consumers not to respond to e-mails and text messages claiming to be from Idaho First Bank or to provide personal information to callers claiming to be representatives of Idaho First Bank.

Idaho First Bank is not sending the e-mails or text messages

According to Greg Lovell, Chief Executive Officer of Idaho First Bank, "Idaho First Bank will NEVER request personal information by e-mail, including account numbers, passwords, personal identification information, or any other confidential customer information. The fraudulent e-mails are designed to appear as though they originated by Idaho First Bank. Do not respond to any e-mail communications that request any type of personal or confidential information, and do not go to any links listed on that e-mail. These communications are not originated by Idaho First Bank!" If Idaho First Bank needs to contact you, it will always be done in a manner that protects your personal and confidential information. Lovell added "One of Idaho First's top priorities is to safeguard its customers' confidential information and we work diligently to do so." Report any suspicious e-mails or websites immediately to Idaho First Bank by forwarding information to reportphish@idahofirstbank.com. If you suspect identity theft or have any questions regarding this notice, please contact Idaho First Bank at (208) 634-1000.

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